

ABSTRACT OF THE DISCLOSURE

An imaging apparatus help system includes an imaging apparatus having a display/input apparatus unit and an information storage unit, and a help server that are connected to a network. When a predetermined type of help is requested at the display/input apparatus unit, help data corresponding to the predetermined type of help are read from a cache memory of the information storage unit and displayed on a touch panel LCD. If the corresponding help data are not stored in the cache memory, a request for the corresponding help data is made to the help server so that the corresponding help data may be sent from the help server to be stored in the cache memory and displayed on the touch panel LCD. When the remaining storage capacity of the cache memory is reduced to no more than a predetermined capacity, the imaging apparatus deletes the help data stored in the cache memory according to a predetermined deletion rule. Further, the imaging apparatus help system may include a plurality of imaging apparatuses, and when a given imaging apparatus of the imaging apparatuses connected to the network requires a predetermined type of help data, an inquiry about an availability of the predetermined type of help data may be made to a device other than the given imaging apparatus that is connected to the network. In this way, help data may be efficiently provided.